

Alicia R. Duke, Esq.

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RHOADS & SINON LLP

July 11, 2014

Re: Borough of Hanover – Hanover Municipal Water Works – Docket R-2014-2428304

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED

JUL 11 2014

OFFICE OF
CONSUMER ADVOCATE

Dear Ms. Chiavetta:

Enclosed herewith for filing in the above captioned proceeding, please find the original affidavits attesting to the posting of the proposed rate changes, the mailing of the customer notice and the production of a press release concerning the same to media outlets in the service area. Copies of the notice mailed and the press release submitted are appended to the affidavits.

Should you have any questions, please do not hesitate to contact Alicia R. Duke, Esq. at (717) 237-6798.

Very truly yours,

RHOADS & SINON LLP

By:



Paul J. Bruder, Esq.

Alicia R. Duke, Esq.

Counsel for the Borough of Hanover

Enclosure

cc: Bureau of Investigation & Enforcement
Office of Technical Utility Services
Office on Consumer Advocate
Office of Small Business Advocate

COMMONWEALTH OF PENNSYLVANIA :
COUNTY OF YORK : SS:
:

AFFIDAVIT

The undersigned hereby certifies that the notice of the Borough's filing with the Pennsylvania Public Utility Commission for an increase in water rates was mailed to all outside Borough customers of the Borough of Hanover - Hanover Municipal Water Works on July 11, 2014, as required by the Commission's regulations. These notices were delivered to the Postmaster at the Hanover Post Office, Thursday afternoon, July 10, 2014.

A copy of the notice, so mailed, is attached hereto and incorporated herein.

Barbara A. Kish Manager

Sworn to and subscribed
before me this 11th day
of July, 2014.

Dorothy Carol Miller
Notary Public

My Commission Expires:

SEAL

NOTARIAL SEAL
Dorothy Carol Miller
NOTARY PUBLIC
Borough of Hanover, York County
My Commission Expires 08/14/2015

NOTICE OF PROPOSED RATE CHANGES

TO OUR CUSTOMERS:

The Borough of Hanover is filing a request with the Pennsylvania Public Utility Commission (PUC) to increase your water rates as of September 9, 2014. This notice describes the Borough rate request, the PUC's role, and what actions you can take.

The Borough of Hanover has requested an overall rate increase of \$1,698,301 per year. If the Borough's entire request is approved, the total bill for a residential customer using 11,000 gallons per quarter with a 5/8-inch meter would increase from \$56.06 to \$78.89 per quarter, or by 40.71%.

The total bill for a commercial customer using 42,000 gallons per quarter with a 5/8-inch meter would increase from \$135.92 to \$206.77 per quarter, or by 52.13%.

Rates for an industrial customer using 269,000 gallons per quarter with a 2-inch meter would increase from \$890.06 to \$1,286.60 per quarter, or by 44.55%.

To find out your customer class or how the requested increase may affect your water bill, contact the Borough of Hanover at (717) 637-3877. The rates requested by the Borough may be found in Supplement No. 27 to Tariff Water- Pa. P.U.C. No. 3. You may examine the material filed with the PUC which explains the requested increase and the reasons for it. A copy of this material is kept at the Borough of Hanover's office. Upon request, the Borough will send you the Statement of Reasons for Supplement No. 27 to Tariff Water-Pa. P.U.C. No. 3, explaining why the rate increase has been requested.

The state agency which approves rates for public utilities is the PUC. The PUC will examine the requested rate increase and can prevent existing rates from changing until it investigates and/or holds hearings on the request. The Borough must prove that the requested rates are reasonable. After examining the evidence, the PUC may grant all, some, or none of the request or may reduce existing rates.

The PUC may change the amount of the rate increase or decrease requested by the utility for each customer class. As a result, the rate charged to you may be different than the rate requested by the Borough and shown above.

There are three (3) ways to challenge the Borough's request to change its rates:

1. You can file a formal complaint. If you want a hearing before a judge, you must file a formal complaint. By filing a formal complaint, you assure yourself the opportunity to take part in hearings about the rate increase request. All complaints should be filed with the PUC before September 9, 2014. If no formal complaints are filed, the Commission may grant all, some, or none of the requests without holding a hearing before a judge.
2. You can send us a letter telling why you object to the requested rate increase. Sometimes there is information in the letters that makes us aware of problems with the Borough's service or management. This information can be helpful when we investigate the rate request.

Send your letter or request for a formal complaint form to the Pennsylvania Public Utility Commission, P O Box 3265, Harrisburg, PA, 17105-3265.

3. You can be a witness at a public input hearing. Public input hearings are held if the Commission opens an investigation of the Borough's rate increase request and if there is a large number of customers interested in the case. At these hearings, you have the opportunity present your views in person to the PUC judge hearing the case and the Borough representatives. All testimony given "under oath" becomes part of the official rate case record. These hearings are held in the service area of the Borough.

BOROUGH OF HANOVER

COMMONWEALTH OF PENNSYLVANIA :
COUNTY OF YORK : SS:
:

AFFIDAVIT

The undersigned hereby certifies that on July 11, 2014, a notice was posted in the Borough of Hanover business office advising customers of the Borough of Hanover of the proposed increase in water rates filed with the Pennsylvania Public Utility Commission, found in Supplement No. 27 to Tariff Water-Pa. P.U.C. No. 3, to become effective September 9, 2014.

Brenda A. Krebs Manager

Sworn to and subscribed
before me this 11th day
of July, 2014.

Dorothy Carol Miller
Notary Public

My Commission Expires:

SEAL

NOTARIAL SEAL
Dorothy Carol Miller
NOTARY PUBLIC
Borough of Hanover, York County
My Commission Expires 08/14/2015

COMMONWEALTH OF PENNSYLVANIA :
COUNTY OF YORK : SS:
:

AFFIDAVIT

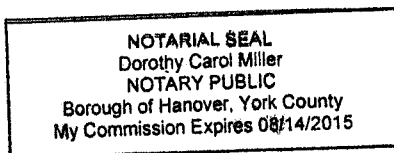
The undersigned hereby certifies that a news release, in the form attached hereto and incorporated herein, was delivered, to the foregoing media outlets via facsimile transmission, on July 11, 2014, as required by the Commission's regulations.

- (1) The Evening Sun (717) 767-3567
- (2) WHVR (717) 637-9006
- (3) The Gettysburg Times (717) 334-4243

Boulton/Heh Manager

Sworn to and subscribed
before me this 11th day
of July, 2014.

Dorothy Carol Miller
Notary Public



BROADCAST REPORT

TIME : 07/11/2014 08:17
NAME : HANOVER BOROUGH
FAX : 7176372805
TEL : 7176373877
SER.# : U63274E3J408050

PAGE(S)

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DATE	TIME	FAX NO./NAME	DURATION	PAGE(S)	RESULT	COMMENT
07/11	08:14	7673567	18	01	OK	ECM
07/11	08:15	6379006	23	01	OK	ECM
07/11	08:15	3344243	21	01	OK	ECM

BUSY : BUSY/NO RESPONSE
NG : POOR LINE CONDITION
CV : COVERPAGE
PC : PC-FAX

Barbara Krebs, Manager
Hanover Borough
York County
(717) 637-3877

PRESS RELEASE

(For Immediate Release)

The Borough of Hanover, today, July 11, 2014, filed a new tariff with the Pennsylvania Public Utility Commission for an increase in water rates applicable to customers residing outside the Borough. The Borough of Hanover has requested an overall rate increase of \$1,698,301 per year or 41.1%. The last time the Borough requested the PUC to increase water rates was in 2012. The new water rates are necessary to recover increased costs to provide water service and are scheduled to become effective on September 9, 2014. The quarterly bill for an average residential customer will increase \$22.83, from \$56.06 to \$78.89 per quarter, or about 25 cents per day. The quarterly bill for an average commercial customer will increase \$70.85 from \$135.92 to \$206.77 per quarter. The quarterly bill for an average industrial customer will increase \$396.54, from \$890.06 to \$1,286.60 per quarter. The Borough also intends to raise water rates for customers residing within the Borough. Questions regarding the water rate increase can be directed to the Borough Office at (717) 637-3877.